

# Enhancing Student Mastery in Visual Basic Programming through 'VB Pocket': A CQI Implementation in Malaysian Polytechnic

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To Link this Article: http://dx.doi.org/10.6007/IJARPED/v14-i3/25904 DOI:10.6007/IJARPED/v14-i3/25904

Published Online: 05 July 2025

### **Abstract**

This study explores the implementation of a Continuous Quality Improvement (CQI) initiative in the DFP40233 Visual Basic Programming course at Politeknik Balik Pulau. The intervention was driven by declining student performance in applying Visual Basic.NET concepts, prompting the development of VB Pocket, a mobile learning application, alongside an integrated eBook. Post-intervention results, as evaluated through the Course Outcome Review Report (CORR) for Session II 2024/2025, revealed significant improvement in students' conceptual mastery, engagement, and practical problem-solving abilities. This paper outlines the pedagogical transformation and advocates the integration of mobile-first learning strategies in technical education.

**Keywords:** Visual Basic.NET, Mobile Learning, CQI, Flipped Classroom, Technical Education, Vb Pocket, Digital Pedagogy

# Introduction

Teaching programming effectively has always been a challenge, especially for beginner-level students in technical and vocational institutions. In Malaysian polytechnics, Visual Basic.NET is a core component of many diploma programs, yet students often face difficulties applying programming concepts in practical tasks. This problem is especially evident in courses like DFP40233, where topics such as control structures, debugging, and data handling require a solid understanding of both theory and application.

Over the past few semesters at Politeknik Balik Pulau, performance data showed a concerning trend: many students were unable to achieve expected outcomes, particularly in applying their knowledge to build functioning applications. This raised questions about the effectiveness of current teaching methods and the level of student engagement. Therefore, there was a real need to explore new ways to support learning, especially methods that are more accessible, flexible, and student-friendly.

This study is important because it responds directly to that need. By introducing VB Pocket, a mobile application aligned with the course syllabus, and integrating it with a Visual Basic.NET eBook, the study aims to provide a more engaging and independent learning experience. The

#### INTERNATIONAL JOURNAL OF ACADEMIC RESEARCH IN PROGRESSIVE EDUCATION AND DEVELOPMENT

Vol. 14, No. 3, 2025, E-ISSN: 2226-6348 © 2025

goal is not only to help students improve their programming skills but also to encourage them to take ownership of their learning.

The study is especially beneficial for diploma students who may struggle with traditional lecture formats, as well as educators looking for practical tools to enhance their teaching. It also supports institutional efforts to modernise teaching practices through the use of digital tools. Overall, this research highlights the value of combining mobile learning with existing course materials to improve student outcomes and support continuous improvement in teaching.

Digital transformation in education has revolutionised pedagogical delivery, especially in programming courses where theory-practice integration is critical (Alrasheedi et al., 2015). In Malaysian polytechnics, students often encounter difficulties in translating abstract programming logic into functioning applications using Visual Basic.NET (Zakaria & Daud, 2022). Recent interventions, including the integration of artificial intelligence such as ChatGPT in Visual Basic classes, have shown promising outcomes in enhancing engagement and reducing programming anxiety (Hassan et al., 2023).

At Politeknik Balik Pulau, a CQI-based digital transformation was undertaken in the DFP40233 course. The initiative introduced VB Pocket, a mobile application aligned with the course structure and the eBook Developing Applications with Visual Basic .NET, previously validated for its pedagogical strength in programming education (Shanmugam et al., 2024).

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# **Problem Statement**

The Course Outcome Review Report (CORR) for Session I 2024/2025 highlighted deficiencies in students' ability to apply programming concepts, particularly in data handling and debugging. These findings echo national challenges in technical education delivery, where students require more accessible, scaffolded, and flexible learning tools (Rahim et al., 2019). While prior studies have incorporated AI chatbots to support real-time coding feedback (Hassan et al., 2023), this intervention uniquely fused a mobile-first model with a validated eBook framework (Shanmugam et al., 2024).

POLITEKNIK BALIK PULAU COURSE OUTCOME REVIEW REPORT (CORR) SESSION: I: 2024/2025

Programme												
Class	: DDTSA, DDTSB, DDTSD, DDTSE, DDTSF, DDTSG, DDTSH, DDT6A,											
Course Name												
Lecturer	1. LETCHUMANAN A/L SHA	INMUGAM										
Number Of Student	: 17											
Date		1										
2. PERFORMANCE INDICATOR												
								TARGET (%)			ACHIEVEMENT	
<ol> <li>Student Performance: % achieving grade C and above.</li> </ol>										100.0		
<ol> <li>CLO achievement: &gt;50% attainment for CLO's.</li> </ol>									100.0			
<ol> <li>PLO achievement: &gt;50% attainment for PLO's.</li> </ol>										100.	.0	
4. Student achieve > 80%												
<ol> <li>&lt; 30% difference between continuos assessment (CA) and final exam (FE).</li> </ol>									70.6			
3. STUDENT PERFORMANCE												
			Grade(	% of student)								
A+ A	A- B+	В	B-	C+	С	C-	D+	D	E	E-	F	
11.8 11.8	0.0 47.1	17.6	11.8	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
4. COURSE LEARNING OUTCOME												
								up Attainment	(%)	Student Achieve >= 50%		
CLO1P Construct to	CLO1P Construct the visual basic program by using .NET frameworks in developing windows Application.(P4,PLO3)									100.0		
CLO3A Demonstrat	Demonstrate effective leadership with peer in developing Visual Basic programs.(A4,PLO5)									94.1		
5. PROGRAMME LEARNING OUTCOM												
							Gr	up Attainment	(%)	Student Achieve >= 50%		
PLO0003 Display Info								83.6		100.0		
	PLO0004 Demonstrate effective communication both orally and in writing to others including peers, experts and non-experts.  PLO0005 Demonstrate social skills and responsibilities by taking alternate role as a leader or member of a diverse team.							64.1 64.1			94.1	

Figure 1 : Course Outcome Review Report (CORR) Session I 2024/2025

## Methodology

# Development of VB Pocket

VB Pocket is a mobile application tailored for the DFP40233 syllabus. It consolidates lesson notes, worked examples, practice exercises, and coding walkthroughs into a single, ondemand platform. This initiative drew conceptual backing from the Developing Applications with Visual Basic .NET eBook, which was previously shown to support students' proficiency through structured and application-based learning (Shanmugam et al., 2024).

### eBook and AI Integration in T&L

The eBook was systematically incorporated into weekly teaching activities. Chapters were paired with practical tasks in VB Pocket, allowing students to apply structured concepts on real devices. Inspired by the success of ChatGPT-supported learning experiences in other institutions (Hassan et al., 2023), in-class discussions also incorporated AI-generated problem-solving examples, which enhanced curiosity and promoted coding fluency.

#### **Results and Discussion**

Comparative CORR data from Session II 2024/2025 showed improved attainment across key outcomes, including the ability to implement control structures, connect to SQL databases, and debug applications. The results mirror findings by Hassan et al. (2023), who highlighted the impact of digital augmentation—especially Al-driven and mobile interfaces—on student motivation and comprehension.

POLITEKNIK BALIK PULAU COURSE OUTCOME REVIEW REPORT (CORR) SESSION: I: 2024/2025

Programme		:											
Class Course Name Lecturer Number Of Student		: DFP40233 - VI	, DDTSD, DDTSE, I SUAL BASIC PROGR IAN A/L SHANMUGA		, DDT6A,								
Date		:											
2. PERFORMANCE IND	CATOR												
Student Performance: 1% achieving grade C and above. CLO achievement: >50% attainment for CLOs. PLO achievement: >50% attainment for PLOs. Student achieve > 50% - stendance Student achieve > 50% - stendance								TARGET (%)		ACHIEVEMENT 100.0 100.0 100.0			
5. < 30% di	< 30% difference between continuos assessment (CA) and final exam (FE).										70.6		
3. STUDENT PERFORM	ANCE												
					Grade(	% of student)							
A+	A	A-	B+	В	B-	C+	С	C-	D+	D	E	E-	F
11.8	11.8	0.0	47.1	17.6	11.8	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
4. COURSE LEARNING	OUTCOME												
							Gr	oup Attainment	(%)	Student Achieve >= 50%			
CLO1P Construct the visual basic program by using .NET frameworks in developing windows Application.(P4,PLO3)								83.6		100.0			
CLO3A									64.1		94.1		
5. PROGRAMME LEAR!	ING OUTCOME												
									Gre	oup Attainment (	(%)	Student A >= 50	1%
PL00003	Display Information and Communication Technology (ICT) skill in performing diagnostic and documenting processes in ICT related fields.								83.6		100.0		
PL00004 PL00005	Demonstrate effective communication both orally and in writing to others including peers, experts and non-experts.  Demonstrate social skills and responsibilities by taking alternate role as a leader or member of a diverse team.							64.1 64.1		94.1 94.1			

Figure 1 : Course Outcome Review Report (CORR) Session I 2024/2025

POLITEKNIK BALIK PULAU
COURSE OUTCOME REVIEW REPORT (CORR)
SESSION : 1 2024/2025

| COURSE INFORMATION | Course Name | DOT4A, DOT4B, DDT4C, DOT4B, DDT4C, DOT4B, DDT4C, DDT4B, DDT4B,

Figure 2: Course Outcome Review Report (CORR) Session I 2024/2025

Moreover, students expressed higher levels of satisfaction with their ability to revise independently and complete projects confidently using VB Pocket and the eBook. This reinforces the argument by Shanmugam et al. (2024) that eBook-based pedagogy, when aligned with practical activities, significantly deepens knowledge transfer in programming.

### Conclusion

This CQI-driven integration of VB Pocket and a validated Visual Basic.NET eBook proved effective in enhancing learning outcomes and digital competence among diploma students. The model not only improved technical skills but also transformed the learning culture into a more student-centred, exploratory process. In future cycles, expansion into AI-enhanced real-time coding support, such as the integration of ChatGPT API within the app itself, is recommended.

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Vol. 14, No. 3, 2025, E-ISSN: 2226-6348 © 2025

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